

KIUC Urges Members to Prepare for Extended Outages

Līhu'e, Kaua'i, HI – 07/26/2020 – Kaua'i residents should prepare for extended outages due to impacts from Hurricane Douglas, expected to bring adverse weather beginning this evening.

“It’s likely that outages will be widespread and could begin early Sunday night,” said KIUC’s Executive Manager of Operations, Brad Rockwell. “We’ll be monitoring outages but most likely won’t be responding during the storm due to safety concerns.”

Rockwell notes the grid will not be powered down prior to the arrival of storm impacts or during the storm. Outages will be monitored as they occur. “One of the great advantages we have now is our smart meter infrastructure,” says Rockwell. “We know immediately when and where outages occur. That allows us to begin to map out a plan for restoration even before we can physically get out to inspect damage.”

There is no need for members to call KIUC to report outages during the storm. Current outages can be monitored on the outage map on the homepage of the KIUC website: www.kiuc.coop. If you have an emergency or see any lines from utility poles on the ground, assume that they are dangerous, stay clear and call 911.

Once the storm passes and line crews can be safely deployed, the first step will be to assess the damage and prioritize areas for restoration. This could take hours or days, depending on how widespread and serious the damage is, according to Rockwell.

Additionally, line crews responding to outages will adhere to social distancing guidelines, which may impact the timeliness of restoration work. To insure the safety of workers, members of the public are asked to observe social distancing and not to approach line crews as they are working.

Once the storm passes, KIUC will provide regular updates on restoration efforts via the media, social media and mass email.

(more)

Storm preparation continues

July 26, 2020

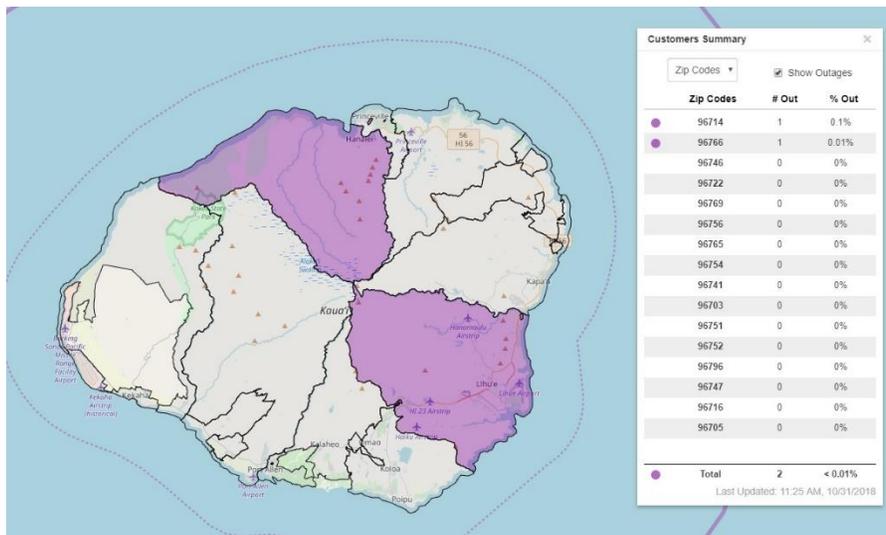
Page 2

KIUC members are reminded to spend time today to prepare for power outages:

- Protect your appliances and sensitive equipment from power outages and surges that may occur because of bad weather by using surge protectors
- During a storm turn off and unplug all unnecessary appliances or equipment
- Keep a portable battery-powered radio and flashlights on hand with extra batteries
- In case of loss of power, when the power comes back on and is steady, gradually plug in your appliances

“A few hours of preparation can make a huge difference for members as KIUC recovers from whatever impacts this storm will bring,” says Rockwell.

###



KIUC's outage map can be accessed on the home page of the KIUC website: www.kiuc.coop